

Amber Cocks, MS, is a Senior Quality and Process Improvement Consultant at Children's Healthcare of Atlanta. Ms Cocks graduated with her MS in Healthcare Management from Mercer University and has worked in healthcare for over four years. Prior to working in healthcare she worked as a Quality Control Scientist for Roche Diagnostics. She has extensive training in team facilitation and process improvement and is a certified Six Sigma Green Belt. Ms. Cocks has also participated in Six Sigma Black Belt and Lean Training. She will be presenting three posters at the IHI National Quality Forum including one entitled, "Improving IV Access in Deteriorating Patients."