

**BIOGRAPHICAL SKETCH OF PRESENTERS:**

Ann McCarthy, MBA, CPA is the first lead parent hired by St. Louis Children's Hospital to develop Family Advisor and Mentor training programs. She was very involved in the care of her son who had a heart transplant at SLCH in 2003. Her and her husband's experience as a participant in family panels, advisory boards, task forces, Magnet Certification and as mentors lead her to push for a formal training program to ensure advisors were educated and provided the tools to be positive change agents in a complex, diverse and highly emotional environment.