

Curriculum Vitae

Steven W. Conti, MBA, RRT, AEC

STEVEN WAYNE CONTI

Personal Statement

I am a highly self-motivated entrepreneur with a unique blend of technical ability, communication skills, and personal leadership. Throughout my career, I have always looked for opportunity to improve and enhance my work to benefit those I serve. Most recently my work has involved exploring and developing new techniques for healthcare delivery for those afflicted with chronic disease. I am particularly interested in current trends in healthcare that promote wellness and disease prevention rather than primary and often insular reliance on curative methods. As my life work matures, I desire to affect broad social change in healthcare delivery, particularly in multi-racial and socially disparate urban settings, and medically underserved rural communities where the largest opportunities for improved health outcome and financial return are most evident.

Professional Profile

Dynamic, MBA-educated professional offering successful leadership in developing, deploying, and executing disease management programs, including three demonstration projects value at over \$1.6 million in ROI Designed and developed a market-leading asthma management program nationally recognized by the Environmental Protection Agency as a model in community asthma management. Locally recognized as a leader in disease management and active in several community coalitions and boards Successfully coordinated a collaborative effort between the ICC, the Seton Community Health Centers, and the Lonestar Circle of Care FQHC Clinics in Williamson County to expand Asthma disease management services in Travis and Williamson Counties Successfully executed a grant-funded asthma management demonstration project funded through Ascension Health Ministries to develop asthma disease management programs within the Indigent Care Collaboration

Key Skills

- Vision and Strategy development
- Business plan development
- Operations planning
- Program Development
- Project Management
- Disease Management

Education

• Associate Applied Science-Respiratory Care

1990 - 1993

Rock Valley College

Rockford, IL

Graduated with Honors

• Bachelor Business Administration - Healthcare Management

2005 - 2006

American InterContinental University

Atlanta, GA

Summa Cum Laude

GPA 4.0

• **Master Business Administration - Healthcare Management**

2006 - 2007

American InterContinental University

Atlanta, GA

GPA 3.78

Business Research

Strategic Management

Current Employment

• **Director of Disease Management**

April 2007 - Present

Seton Family of Hospitals

Austin, TX

- Responsible for accounting and oversight of the human and financial resources related to existing disease management and education programs.
- Responsible for the oversight, management, and development of all program staff, supervisors and managers in disease management programs.
- Responsible for the development of hospital network policies, strategies, and metrics related to disease management programs and activities in all inpatient and outpatient service areas where disease management is applicable.
- Responsible for development, distribution, and implementation of asthma education materials.
- Responsible for daily management and progress of the Seton Asthma/COPD Program.
- Responsible for development and maintenance of the Asthma, Diabetes and COPD DM Clinical Information Systems.
- Responsible for developing “best-practice” standards, and measures for Asthma, COPD and Diabetes disease management.
- Coordinate and collaborate with external partners to ensure alignment of systems of care and “best practice” standards/measures, including the Indigent Care Collaboration and The City of Austin Community Care Services Department.
- Successfully executed asthma disease management value proposition demonstrating \$875,000 in return
- Successfully designed and executed the ICC Asthma Network in collaboration with the Indigent Care Collaboration, enrolling over 200 patients in a multivariate, controlled disease management demonstration project with an ROI of \$210,444

Employment History

• **Cardiopulmonary Clinical Manager**

Feb 2002 - April 2007

Seton Family of Hospitals

Austin, TX

- Responsible for the daily provision of services in alignment with the acceptable ranges of variation, to meet the identified targets including team goals and within the guidelines of Seton regulations and of regulatory agencies.
- Responsible for coordinating all care of pediatric and adult patients with primary diagnosis of asthma.
- Responsible for accurate record keeping of all medical management, therapy and education notes.
- Responsible for ensuring proper pharmacologic, medical and educational interventions are administered in accordance with established “best practice” guidelines.
- Collaborate and coordinate with internal departments to align systems of care and best practice standards for patients with asthma/COPD including case management, BPII, and

Access Seton.

- Responsible for regular measurement and reporting of Asthma, COPD, and Diabetes program outcomes.
- Coordinate and collaborate with external agents to ensure alignment of systems of care and “best practice” standards/measures, including the Indigent Care Collaboration and The City of Austin Community Care Services Department.
- Administered TDSHS Asthma Care Pilot project from 2002 – 2003.
- Successfully executed Asthma DM Value Proposition in 2006 valued at \$475,000.

• **Respiratory Care Practitioner**

Feb 1996 - 2001

Seton Family of Hospitals

Austin, TX

– Responsible for direct delivery of respiratory care to all patients in med-surg; pediatrics; adult, pediatric, and neonatal intensive care; and emergency and trauma care. Also worked as team lead and shift supervisor, responsible for organizing and assigning work detail, monitoring service delivery, and managing client and physician complaints.

• **Respiratory Care Practitioner**

1990 - 1996

Rockford Memorial Hospital

Rockford, IL

– Responsible for direct delivery of respiratory care to all patients in med-surg; pediatrics; adult, pediatric, and neonatal intensive care; and emergency and trauma care. Also member of Neonatal Flight Transport team providing high-risk newborn stabilization and transfer for 30-county service area in Northern Illinois. Worked as team lead and shift supervisor, responsible for organizing and assigning work detail, monitoring service delivery, and managing client and physician satisfaction.

Computer Experience

PC Troubleshooting

Visual Basic for Applications scripting

HTML/JavaScript

Web-design

Computer Skills: MS Windows 95, 98, NT and 2000, XP;

Experienced with Microsoft Office Products MS Access, Excel, PowerPoint, PhotoDraw, Word, Publisher, Visio and Front Page.

Experienced with Internet products Netscape, Firefox, Microsoft Internet Explorer, and Microsoft Outlook.

Experienced with web design and scripting: JavaScript, HTML, and Visual Basic for Applications.

Experienced with networking: Novell Netware and Microsoft Networks

Software Experience

Microsoft Office Suite

Access

Excel

FrontPage

Visio

Word

PowerPoint

Publisher

Boards and Memberships

Asthma Coalition of Texas Asthma in Schools Committee Chair 2004 - 2006

Asthma Coalition of Texas Advocacy and Government Affairs Chair 2006 - 2007

Asthma Coalition of Texas Executive Committee Member 2005 - 2007
Bastrop County Teen Court Vice President 2005 -2007
American Lung Association of Central States, Central Texas Chapter President 2007 – 2008
American Lung Association of Central States Community Programs Committee Chair 2006
Central Texas Diabetes Coalition Chair 2007 – Present
Austin Regional Asthma Summit Planning Committee Chair 2006, 2007, 2008
Central Texas Diabetes Summit Planning Committee Member 2008
Seton Family of Hospitals Diabetes Continuum Chair 2007 – Present
Central Texas Asthma Coalition President 2003 - Present

Professional Certifications

Respiratory Care Practitioner Texas Department of Health License # 65828
Registered Respiratory Therapist (RRT) National Board for Respiratory Care License # 50532
Asthma Educator Certified (AE-C) National Asthma Education Certification Board 0575
CPR Healthcare Provider American Heart Association Exp 2/2009

References

Diana Resnik SVP, Seton Family of Hospitals

Office Ph: (512) 324-7032

Mobile: (512) 413-8888

Dan Hugo President, DHC TeCH

Mobile: (512) 632-7653

Rick Schwertfeger Director, STEPS to a Healthier Austin, Travis County Department of Health

Office Ph: (512) 972-6760

Christopher Valmores Asthma Care Coordinator, Seton Family of Hospitals

Office Ph: (512) 324-8000

Susan Dunning Regional Vice President, American Lung Association of Central States

Office Ph: (512) 467-6753

Susan Franzetti, RN Director of Student Health Services, Pflugerville ISD

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