





The Referral Management Initiative

With a referral management program, providers can:

- Ensure that critical health care services are obtained.
 - Enhance coordination and communication between primary and subspecialty care providers.
 - Reduce the occurrence of missed and canceled appointments
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RMI Components

- A designated Referral Coordinator
 - A Coordinated System
 - A Tracking System (TRMS)
 - Transportation Assistance
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Impact of RMI in 2007

<i>Projects</i>	<i>Referrals</i>
Dallas	1,072
DC	1,781
South Florida	2,295
Los Angeles	3,405
South Bronx	3,439*
NYCHP	3,975
TOTAL	15,967



Top Five Medical Referrals

1) Ophthalmology

2) ENT

3) Orthopedics

4) Radiology

5) Cardiology

